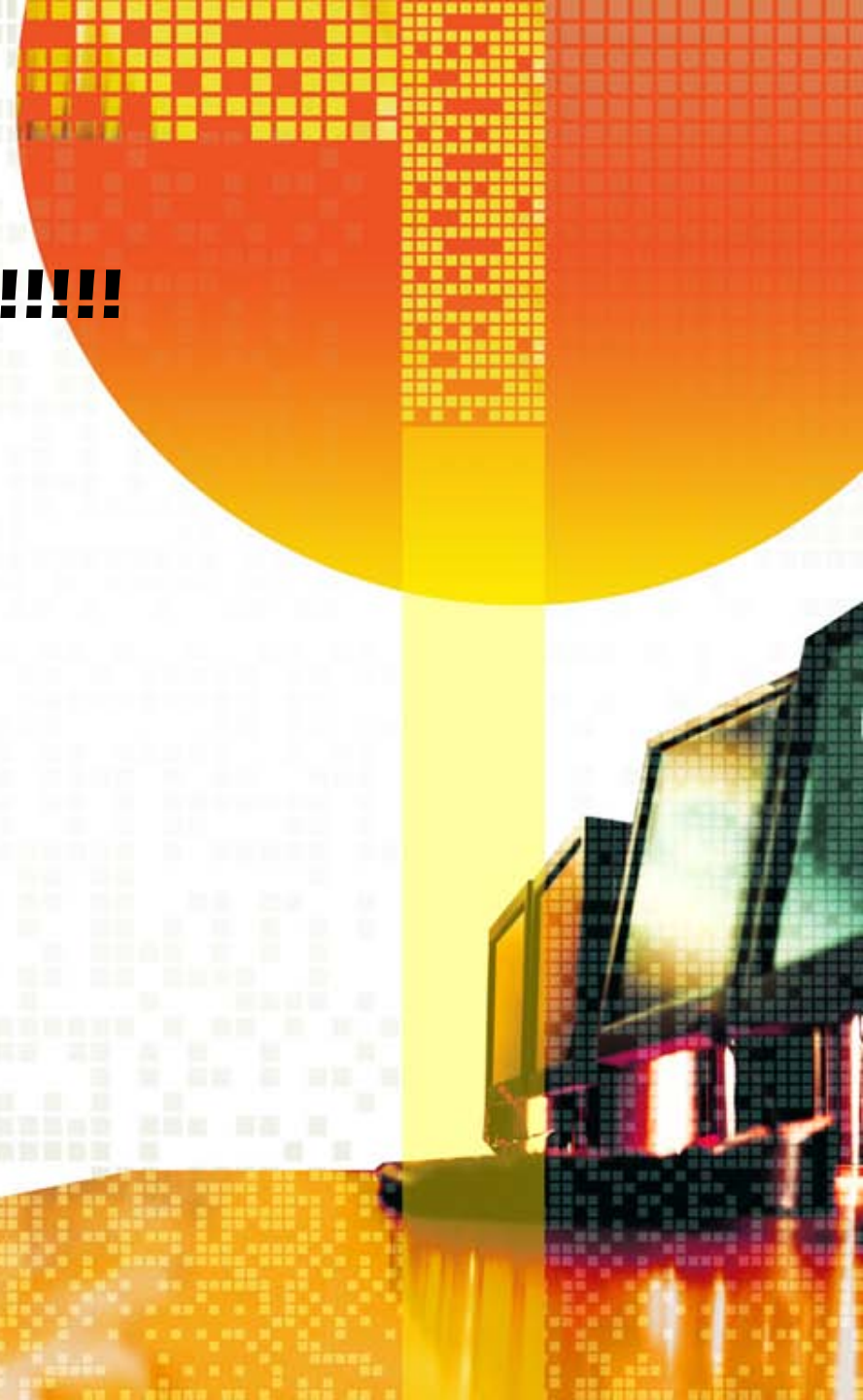


Email Fix

Microsoft Outlook



**I can receive email, so
why **can't send** email !!!!!!!!**





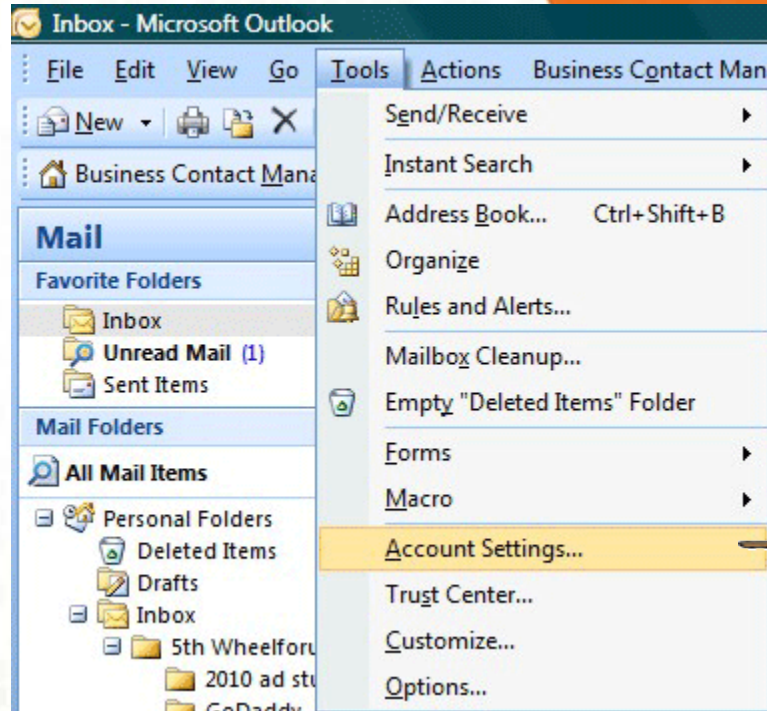
It is possible that your “Mail Server” does not recognize you.

➤ **You are using a different provider**

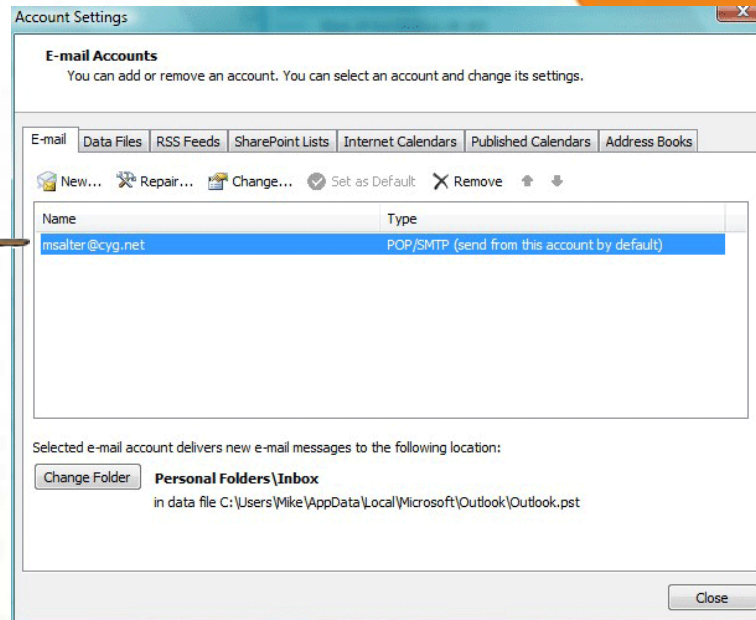
➤ **You are using a different computer**

➤ **You are using a different program**

Step 1 – Account Settings



Step 2 – Select proper account



Step 3 – “Outgoing Mail Server”



Change E-mail Account

Internet E-mail Settings
Each of these settings are required to get your e-mail account working.

User Information
Your Name: Michael Salter
E-mail Address: msalter@cyg.net

Server Information
Account Type: POP3
Incoming mail server: mail.perth.net
Outgoing mail server (SMTP): mail.cyg.net

Logon Information
User Name: msalter
Password: *****
 Remember password
 Require logon using Secure Password Authentication (SPA)

Test Account Settings
After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)
Test Account Settings ...

More Settings ...

< Back Next > Cancel

Step 3a – More Settings

Change E-mail Account

Internet E-mail Settings
Each of these settings are required to get your e-mail account working.

User Information

Your Name:

E-mail Address:

Server Information

Account Type:

Incoming mail server:

Outgoing mail server (SMTP):

Logon Information

User Name:

Password:

Remember password

Require logon using Secure Password Authentication (SPA)

Test Account Settings

After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)



Step 4 – “Outgoing Server”



Internet E-mail Settings

General | **Outgoing Server** | Connection | Advanced

Mail Account

Type the name by which you want to refer to this account. For example: "Work" or "Microsoft Mail Server"

Other User Information

Organization:

Reply E-mail:

OK Cancel

Step 5 – Change Settings (as shown)



Internet E-mail Settings

General Outgoing Server Connection Advanced

My outgoing server (SMTP) requires authentication

Use same settings as my incoming mail server

Log on using

User Name:

Password:

Remember password

Require Secure Password Authentication (SPA)

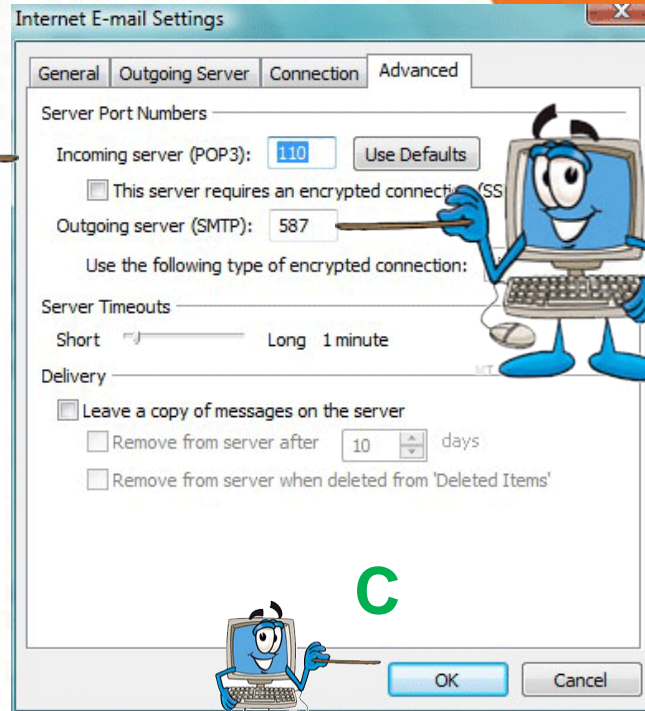
Log on to incoming mail server before sending mail

OK Cancel

Step 6 – Advanced

Don't change unless necessary

A



B

C



Record existing numbers before changing – just in case it doesn't work!

Step 7 – Test Account Settings

Change E-mail Account

Internet E-mail Settings
Each of these settings are required to get your e-mail account working.

User Information

Your Name: Michael Salter
E-mail Address: msalter@cyg.net

Server Information

Account Type: POP3
Incoming mail server: mail.perth.net
Outgoing mail server (SMTP): mail.cyg.net

Logon Information

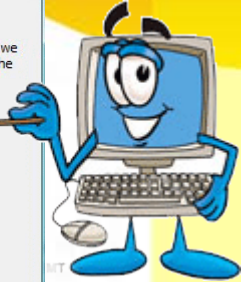
User Name: msalter
Password: *****
 Remember password
 Require logon using Secure Password Authentication (SPA)

Test Account Settings
After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)

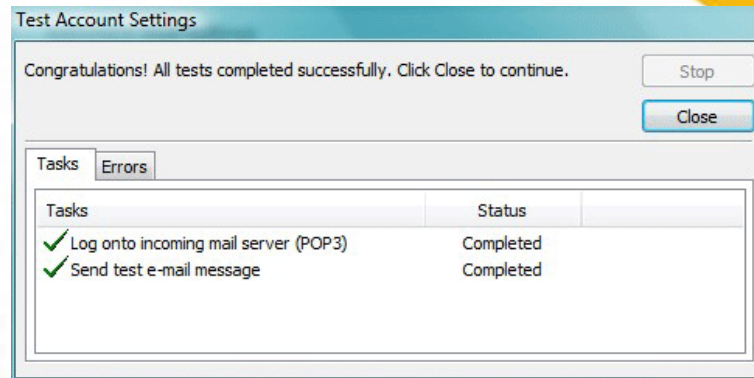
Test Account Settings ...

More Settings ...

< Back Next > Cancel



Step 8 – Wait until both are complete before closing



Step 9 – Done!

